

# Kyogle Council Water Services Customer Rebate Scheme Overview



Kyogle Council is pleased to be able to offer a **rebate of up to \$720 per residential property** for any water and sewerage customers who are interested in conserving our valuable water resources and being involved in planning for the future.



The following information is provided to assess your eligibility for the rebate scheme and outline the rebates available.

Kyogle Council are offering to all persons who are connected to both the town water supply and sewerage systems of Kyogle, Bonalbo or Woodenbong an opportunity to **SAVE MONEY** and **THE ENVIRONMENT** through water conservation measures on residential premises.

Conditions for eligibility for the rebate scheme payments are as follows;

1. The property must be within the Kyogle Local Government Area (LGA)
2. The property must be used for residential purposes only.
3. The property must be connected to both a town water supply system **and** town sewerage system. Three systems are included serving the villages Kyogle, Bonalbo, and Woodenbong.
4. The dwelling must have been constructed prior to July 1, 2005 which was the date of implementation of BASIX in the Kyogle LGA.
5. All plumbing and installations must be undertaken by a licensed plumber and in accordance with the NSW Code of Practice for Plumbing and Drainage.
6. An inspection will be undertaken by Council to ensure that the installation complies with the nominated rebate conditions and the NSW Code of Practice for Plumbing and Drainage.
7. Only the property owner or authorised agent can apply for any rebate.
8. The property owner must show proof of purchase and installation on or after July 1, 2006.

The following rebates are being offered by Council for eligible applicants;

Rebate Description	Tank Volume (litres)	Rebate	Claims Allowed per property
Rainwater Tank Level 1*	2,000 to 4,999	\$200	Only one amount from this group can be claimed per property
Rainwater Tank Level 2*	5,000 to 8,999	\$300	
Rainwater Tank Level 3*	9,000 and over	\$400	
Rainwater utilised for all toilet flushing *,**	Min 2,000	\$150	One
Rainwater ultised for washing machine *,**	Min 2,000	\$120	One
Dual Flush cistern to replace single flush ***	N/A	\$50	Two

\* All plumbing must be conducted by a licensed plumber and in accordance with the NSW Code of Practice for Plumbing and Drainage

\*\* Both these rebate options will require a first flush device on the rainwater tank and either a cross connection to the mains supply and suitable backflow prevention device, or a mains "top-up" valve and visible air gap.

\*\*\* The applicant will be asked to provide evidence that the new unit replaces a less efficient unit (a photo of the unit installed will be sufficient).

# Kyogle Council Water Services Customer Rebate Scheme Application Cover Sheet



**Value** the Environment  
**Plan** for the future  
**Conserve** water and money



## OWNER DETAILS (please print clearly)

Owner Name:.....

Postal Address:.....

Phone Number (Business Hours):.....

## PROPERTY DETAILS (where the products are installed)

Property Description: Lot.....Section.....DP.....

Installation Address:.....

Water Meter No:

Assessment No:

Which Village are you in?: Kyogle  Bonalbo  Woodenbong

## ELIGIBILITY CHECKLIST

**The following requirements need to be met in order to be eligible for the rebate.**

Is this Property is used for residential purposes only? Yes / No

Is this property connected to both town sewerage and water? Yes / No

Was the dwelling was constructed prior to July 1, 2005? Yes / No

Do you have proof of purchase and installation on or after July 1, 2006? Yes/ No

**NOTE: IF YOU HAVE ANSWERED NO TO ANY OF THE ABOVE QUESTIONS YOU ARE NOT ELIGIBLE FOR A REBATE AT THIS LOCATION FOR THE INSTALLTION IN QUESTION**

## OPTIONS FOR PAYMENT OF REBATE (please tick appropriate box and fill in details)

Deposited into your Nominated Bank Account

Name of Bank/ Institution:..... Account Name:.....

BSB:..... Account Number:.....

Cheque

**NOTE: Any rebates paid by cheque will be made out to the property owner and posted as per the information held in Councils rates database.**

# Replacement Cistern Rebate

## Dual Flush Toilet Details -\$50 Rebate on approved dual flush toilets

(Please note that the offer is for replacements of existing cisterns and does not apply to new development)

### New Cistern Details;

Brand:..... Model Number:.....

Flush Volume of New Cistern: 6/3 Litres  9/4.5Litres

Purchased From .....

Purchase Date:...../...../20..... (attach original receipt as proof of purchase)

Installed by:.....

What was the flush volume of the old cistern? ..... Litres

What was done with the old cistern:  
.....



# Application for Rainwater Tank Rebate

Tank Purchased from:.....

Date of Purchase:...../...../20..... (attach original receipt as proof of purchase)

Tank Volume (in litres) ..... Min 2,000 litres (1 gallon = approx 4.5 litres)

Material of Manufacture (please circle the appropriate material)

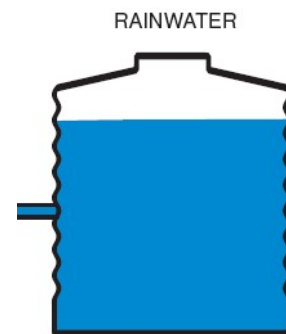
Polyethylene (plastic)    Concrete    Steel    Fibreglass

Other (please describe).....

Installed By:..... Licence Number:.....

Installation Date:...../...../20..... Roof Material:.....

Total Roof Area of Premises (m<sup>2</sup>):..... Roof Catchment Area to Tank (m<sup>2</sup>):.....



# Application for Rebate on Rainwater Tank Utilised for other purposes

Tank Volume (in litres) ..... Min 2,000 litres (1 gallon = approx 4.5 litres)

Please indicate below which rebates you wish to apply for by ticking the appropriate box;

Rainwater utilised for all toilet flushing

Rainwater ultised for washing machine

Installed By:..... Installation Date:...../...../20.....

# Licensed Plumber Declaration (required for any rainwater tank or rainwater usage Rebate)

Plumbers Name:..... Business Name:.....

Plumbers License Number:..... Postal Address:.....

Business Hrs Phone Number:..... Mobile:.....

*I certify that I have undertaken the plumbing work required to connect the rainwater tank supply and/or internal use of rainwater on this property and that this has been done in accordance with the NSW Code of Practice for Plumbing and Drainage and that I have enclosed a diagram of plumbing works that have been completed, showing installation and other fixtures.*

.....  
Signature

.....  
Date

# Property Owners Declaration

As the property owner applying for the rebate scheme I agree to the following conditions;

1. I am aware of the conditions of eligibility as outlined in the “Kyogle Council Water Services Customer Rebate Scheme Overview”
2. In the case that I have applied for the dual flush cistern, I have provided evidence that the new cistern replaces a less efficient unit (a photo of the old cistern installed or a plumbers declaration).
3. All plumbing works have been conducted by a licensed plumber and in accordance with the NSW Code of Practice for Plumbing Drainage.
4. I agree to make the premises available for an inspection to be carried out by an officer of Kyogle Council at an agreed time prior to payment of rebate.

.....

Signature

.....

Date

## Checklist of attachments:

- Original receipt/s
- Copy of Rates/ Water Notice
- Photos of installation (dual flush cistern rebate)
- Plumbers diagram (Installation of rainwater tanks and rainwater tank utilisation)

# Kyogle Council Office Use Only

## CUSTOMER SERVICE / RECORDS

Application received by:..... Date:..... Document Number:.....

List Attachments:

Are all required sections completed and attachments included?

If No (If the application is not complete, please return to owner with explanation of what is required)

If Yes (If the application is complete please refer application to Technical Services)

Have the owners details been verified?

If Yes (if yes continue with rebate application)

If No (if no advise applicant that the owner only can apply)

## TECHNICAL SERVICES

Is the property connected to Water and Sewer? Yes/ No

Verified by:..... Date:.....

Is the installation completed to standards? Yes/ No

Inspected by:..... Date:.....

Notes/ Comments/ Actions:

Eligibility confirmed for the following rebates:

Rebate Amount: \$.....

Approved By:.....

Date:.....

Signed:.....

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## CORPORATE SERVICES

Has the premises previously claimed a rebate for this item? Yes/ No

*Note: Two (2) rebate payments are allowed for the dual flush cistern rebate only.*

Verified by:..... Date:.....

Water Billing System Updated with current rebate claim;

Updated by:..... Date:.....

Rebate claim payment made;

Payment by:..... Date:.....

Payment Record Details.....

NOTE: Return this completed form to Water Billing for filing against property file.

