

New waste voucher system allows greater flexibility

Council has listened to the community and revised its waste voucher system so ratepayers can either dispose of one large load of rubbish for free or a combination of smaller loads.

Under the new voucher system to come into effect in the coming month, ratepayers will receive a \$50 voucher for use at Council's landfill or transfer stations in the best way that suits their needs.

That means individuals can choose to use the voucher for one ute and trailer load (maximum trailer size 7 feet X 5 feet) of general waste or a combination of smaller loads up to the value of \$50.

Kyogle Council Mayor Danielle Mulholland said the system would give ratepayers greater flexibility and choice when using the waste vouchers.

"People really appreciate Council's waste vouchers particularly with cost of living pressures biting," Cr Mulholland said.

"And this new system means they will be able to use the voucher however they like.

"If you are doing a big clean out and have a large load of rubbish to get rid of, you can use the voucher in one go.

"Alternatively, you can use it for 10 separate small wheelie bin loads of rubbish or you could use it to get rid of individual items such as a mattress or fridge.

"I know this change will be welcomed by a large number of people and reflects Council's willingness to listen and respond to community need."

Under the new system, Council staff will keep track of how much of the voucher is used and will retain the voucher when the \$50 is exhausted.

People will not be allowed to dispose of asbestos, hazardous waste, or dead animals using a voucher and any unused value is not redeemable for cash or credit and transactions will not be permitted by combining voucher and cash/credit.

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