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## ***KYOGLE CONNECTED AND READY FOR BUSINESS***

Doing business with Kyogle Council just got easier with the council rolling out the first stages of an online business system.

Kyogle Mayor Danielle Mulholland said the *Kyogle Connected* project involved Council working in partnership with the NSW Government through an innovation grant.

"*Kyogle Connected* will make doing business with Council easier," Cr Mulholland said.

"Currently we are rolling out an online payment system so that community members can do business with Council from the comfort of their homes."

Council has an online rates payment system and customers can now submit and pay for applications online such as;

- Pensioner Concession applications,
- 603 certificates for outstanding rates and charges,
- 735A certificates,
- Special Water Metre Reading applications

"We are still in the early stages of the project but *Kyogle Connected* will allow customers to lodge and track requests, make online payments, submit online applications, including development applications and grant applications, and utilise online mapping services," Cr Mulholland said.

"The next phase of *Kyogle Connected* is all about empowering the community to make customer requests via their smartphones, tablets and computers, streamlining the process for ease of community use, reducing red tape and improving council responsiveness." she said.

**Media enquiries: Kyogle Council Mayor Cr Danielle Mulholland phone 0438 931 425.**