

KYOGLE COUNCIL

Media Release



Date: Thursday 11 January 2018

How do you rate Kyogle Council's delivery of programs and services?
Which programs and services are the most important to you? What do you think the Council's priorities should be going into the future?

Kyogle Council is asking ratepayers and residents to answer these questions as part of its community survey.

The survey can be done on-line until 4pm Friday 30 March 2018, or completed in hard copy form and dropped in to Council's administration centre or posted to PO Box 11, Kyogle NSW 2474.

It takes just a few minutes to complete, asks 16 questions and gives people the chance to comment on any other issues that may not have been addressed in the survey.

This will be the fifth community survey Council has conducted since 2007.

Kyogle Council Mayor Danielle Mulholland said the results of the survey would provide Council with important feedback on whether or not its services and programs were meeting the community's expectations.

"It's not just about whether Council is doing a good job, it's also about ensuring Council is focusing on the programs and services which are important to the community," she said.

"We also want to know what the community thinks about the services we deliver, what areas are going well, and what areas need improving.

"The results will be used to help Council determine its priorities going forward."

As part of the survey, Council is also asking ratepayers and residents if they think Council should make changes to its governance arrangements around the election of the mayor, the number of elected councillors, and the current ward system.

Other questions focus on where people receive information about Council's decisions and activities.

To complete the survey online go to <https://www.surveymonkey.com/r/5MQGJ8D>.

If you would prefer to fill in a hard copy of the survey, you can pick one up at: Kyogle Council's Administration Centre; Tabulam Post Office; Mallanganee Post Office; Cawongla Store; Old Bonalbo Post Office; Wadeville Store; Bonalbo Post Office; Woodenbong Post Office; and the Wiangaree Post Office. You also can arrange to have one posted to you by phoning 6632 1611.

For those interested, the results of Council's previous surveys can be found on Council's website at <https://www.kyogle.nsw.gov.au/council-engagement/strategic-direction-guiding-documents/community-surveys/>

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